StarLeaf

StarLeaf platform - secure by design

Data security is paramount. With the risk to reputation and erosion of customer trust that breaches bring, enterprises must ensure that their data is secure.

Our secure cloud architecture, rigorous control processes, and the ability to effectively manage risk and avoid service outage make StarLeaf video conferencing reliable and seamless.

ISO 27001 is the most respected and internationally recognized information security and compliance standard

StarLeaf achieved ISO 27001 certification in April 2019. Benefits include:

- Customers can trust StarLeaf with their data
- A defined and implemented set of best practice information and security processes
- Customers can fulfil their own responsibilities under the laws regarding data protection

99.999% SLA

Platform ownership means we guarantee less than five-and-a-half minutes per year of unscheduled downtime

Platform ownership

StarLeaf has architected its own global platform

- Extremely agile, quick to roll out updates and respond to risk
- We know where every byte is; essential when protecting our customers' data
- We have access to every log line; critical when supporting our customers' service

Remain in control of your data

We ensure customer data is isolated to a nominated location, which retains data within a jurisdiction of your choice. Multiple data centers within each jurisdiction ensure your data is stored with geographical redundancy.

Encryption and authentication

Data both in transit and at rest, whether media streams in your video calls and meetings, recordings or instant messages, is encrypted with approved, secure and always up-to-date cryptographic methods.

Legal compliance

StarLeaf has its own dedicated security team. We meet all data processing agreements and ensure our customers operate inside data protection laws.

Engineered to make meeting simple