

Connection Licenses

StarLeaf provides the most powerful and versatile video communication solution available today. StarLeaf owns and operates a global network, offers video conferencing and calling services, and a range of video endpoints.

With the StarLeaf Cloud, video conferencing services and our tightly integrated range of video endpoints you will gain all of the cost saving benefits of video with none of the hardships associated with owning, managing and maintaining it. Simply, we take care of everything so that you and your organization can collaborate easily and smoothly. We ensure that you do not have to worry about what systems others use as you'll have the freedom to meet anyone—even people who don't have video endpoints. That's because with StarLeaf you can reach out to colleagues/others and invite them to join you using our guest invite feature. We also ensure that everyone in your organization benefits from video with unlimited downloads of our Breeze software client.



StarLeaf Hardware Endpoint Connection Licenses

All StarLeaf hardware endpoints need a valid StarLeaf Hardware Endpoint Connection License ("Connection License") in order to connect to StarLeaf's Cloud global communications network.

Connection Licenses are available for initial periods of one (1), two (2), three (3) years and lifetime.

Connection Licenses are not transferrable between different endpoints (other than for approved RMA units). Connection Licenses may not be transferred between different organizations without prior approval from StarLeaf.

Lifetime Licenses

StarLeaf offers a “lifetime” option for its Connection Licenses (“Lifetime License”). This option is intended to provide peace of mind for customers that their StarLeaf endpoints will remain connected to the StarLeaf Cloud for a minimum period of five (5) years.

Lifetime Licenses provide indefinite connection to the StarLeaf Cloud, subject to the following conditions:

- the license is not transferable to other endpoints (other than to authorized RMA replacement units);
- the license is not transferable to other organizations (unless formally approved in advance by StarLeaf).

The license will be deemed to have lapsed if the associated hardware endpoint is over five (5) years old and ceases making calls for a continuous period of at least four (4) months.

There is no requirement for endpoints that use Lifetime Licenses to hold valid StarLeaf warranties. However, if:

- an endpoint with a Lifetime Connection License ceases to work and it does not have a valid warranty, then it will not be replaced or repaired by StarLeaf, and consequently the Lifetime License will lapse.

Lapsed warranties for endpoints that are less than five (5) years old will be renewed on request, but the renewal will be back-dated to the lapse date, and will be subject to a recertification fee.

Endpoint warranties are only available for the first five (5) years from the date of initial purchase.

Features

Connection Licenses provide access to the following features:

- Provisioning and configuration
- Full interoperability with H.323 and SIP systems
- Unlimited point-to-point calling
- Full encryption with certificate based authentication
- Firewall traversal
- Contacts—Scroll and search directories and personal contacts
- Video mail
- Guest invites
- Call+™—Transfer, hold, forward, call history, do not disturb
- QuickMeet™—Hold instant multiparty meetings
- Auto upgrade—Always on the latest version
- SmartPath™—Intelligent routing and quality control
- Screen sharing
- HD voice and video
- QuickConnect™—Plug and play installation
- Join now—See today’s meetings and join instantly
- Presence and favorites