Security & Reliability

Security and reliability at StarLeaf has 6 pillars

- ISO 27001 certification
- 99.999% uptime SLA
- Platform ownership
- Data jurisdiction
- Encryption and authentication
- Legal compliance

Why is StarLeaf ISO 27001 certified?

- To increase reliability and security of systems and information

- To demonstrate risk identification and assessment

- To improve trust and confidence for our customers and partners

StarLeaf

What is ISO 27001 certification?

ISO 27001 certification cements our commitment to provide enterprises with peace of mind when choosing StarLeaf

- Rigorous certification process

- Compliance regulations (including GDPR)

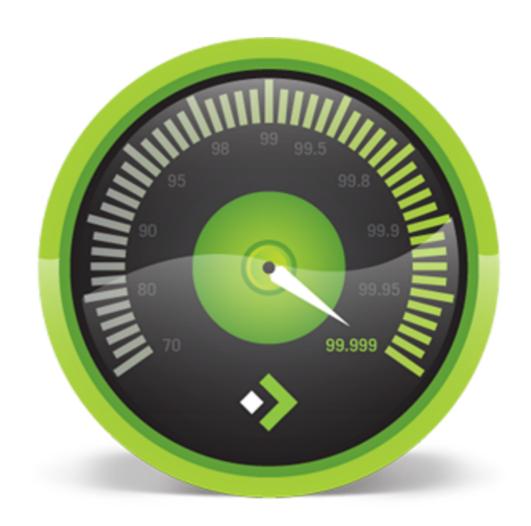ISO 27001 CERTIFIED

StarLeaf

99.999% uptime SLA

Total ownership of our global platform is why we are the only service provider to offer a 99.999% uptime SLA

- 99.999% uptime of service assured with a financially backed SLA

- We guarantee **less than 5.5 minutes per year of unscheduled downtime**

Platform ownership

- StarLeaf believes
  - Every millisecond counts when providing a real time meeting service

  - Having access to every log line matters when supporting your service

  - Knowing where every byte is stored is important when protecting customer data

StarLeaf 🍁

Data jurisdiction

- Enterprises have a legal requirement to protect all personal data

- StarLeaf offers a data protection guarantee with a choice of data jurisdiction

StarLeaf

Encryption & authentication

- We not only encrypt data at rest but also in transit

- State of the art authentication methods:
    - Single sign on (SSO)
    - Each room system has a unique security certificate

Legal compliance

StarLeaf helps customers ensure they are fulfilling their legal requirements within their industry and jurisdiction

- Legal requirements

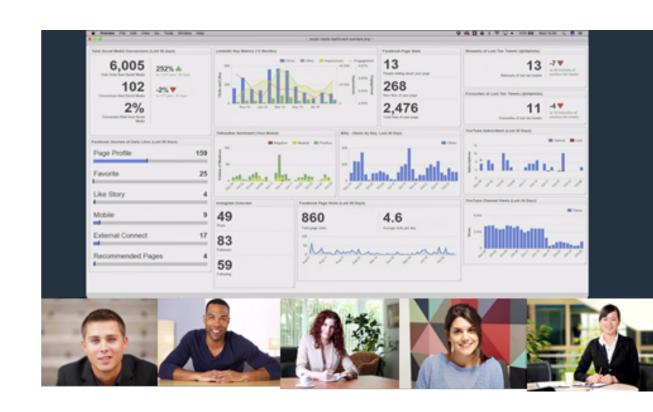- Accreditation requirements

- Contractual requirements

How?

- Data processing agreements

- Certifications

- StarLeaf security team

Risk and business continuity

- Future-proof communication

- Guaranteed service
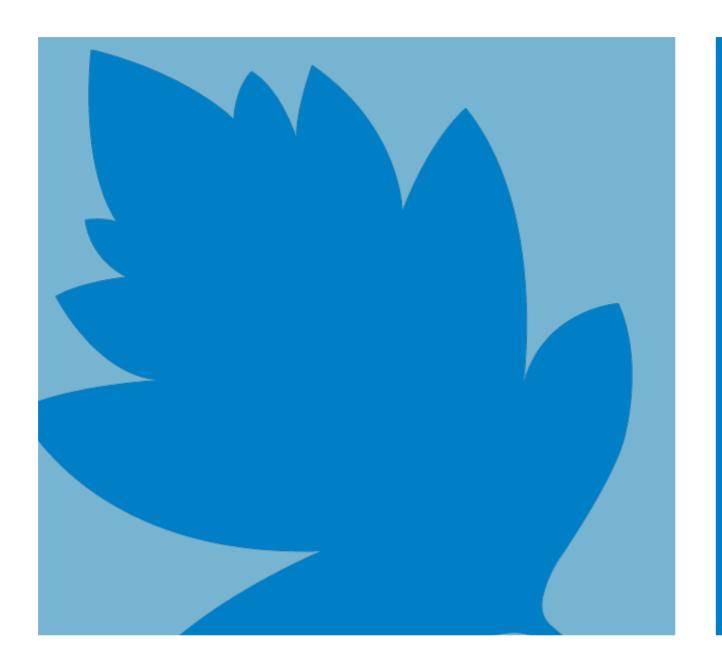
- Efficient and secure operation

How do we compare with the competition?

	StarLeaf	Lifesize	Zoom	Cisco	Microsoft	BlueJeans	Poly
ISO 27001 certified	✔	✘	✘	✔	✔	✘	n/a
SLA 99.999%	✔	✘	✘	✘	✘	✘	n/a
Data jurisdiction guarantee	✔	✘	✘	✘	✔	✘	n/a
Own platform	✔	✘	✘	✘	✔	✘	n/a
Dedicated platform	✔	✘	✘	✘	✘	✘	n/a
Unique certificate for rooms systems	✔	✘	✘	✔	✘	✘	n/a

StarLeaf 🍁

Questions

StarLeaf

Engineered to make meeting simple